



**GUIDANCE FOR LACA MEMBERS USING
THE TUCO DYNAMIC PURCHASING SYSTEM (DPS)
AGREEMENT FOR:**

Kitchen Equipment Maintenance,
Kitchen Deep Cleaning
and Ventilation Cleaning Services



The University Caterers Organisation

TUCO is the leading professional membership body for 'in house' caterers operating in the higher and further education sector.

We are committed to advancing the learning and developing of catering and hospitality teams, and work to provide quality standards, advice and information to those working in the sector.

TUCO is committed to driving the health and well-being agenda on behalf of its members, and is at the fore of sustainability best practice.

Our procurement team work to secure the best possible value in all framework agreements, demonstrated by purchasing volumes in excess of £140m per annum.

This DPS agreement is for Kitchen Equipment Maintenance, Kitchen Deep Cleaning and Ventilation Cleaning Services.

The purpose of this agreement is to deliver an efficient and compliant route to market for participating public bodies, by minimising resource and providing value for money.

The scope of services covered in the agreement are as follows:

- Lot 1 Catering Equipment Maintenance
- Lot 2 Refrigeration Equipment Maintenance
- Lot 3 Dishwashing Equipment Maintenance
- Lot 4 Kitchen Deep Clean
- Lot 5 Kitchen Ventilation & Ducting Cleaning
- Lot 6 One Stop Shop (incl. all above)

The benefits of using this Framework:

- › Legally compliant DPS agreement developed in accordance with the EU public procurement regulations.
- › Eliminates the need for clients and members to individually undertake their own selection process.
- › Availability of pre-prepared ITT templates to use to carry out 2nd stage of the DPS process.
- › Opportunities for savings through economies of scale.
- › Opportunity for new SMEs to join DPS at any time to increase competition within the agreement.

FRAMEWORK

Start: 01/04/19

End: 31/03/23

Current Status

Agreement within
2nd of 4-year
agreement

OJEU Process

Dynamic Purchasing System Services

TUCO Ref: CAT11033-TU
Ref: 2018/S 247-569140

Call-off Guidelines

- › Call off via: Completion of stage 2 (ITT)
- › Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid
- › See Buyers Guide for full details
- › Second stage ITT service available, free of charge, to TUCO members

Category Manager

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How do I Select a Supplier from the DPS?

Invitation to Tender (ITT)

Institutions wishing to undertake a Stage Two Invitation to Tender [within a particular lot] may do so by inviting all the supplier(s) appointed [to the relevant lot] to submit responses.

The original DPS agreement evaluation criteria should be applied, though the weightings may be amended depending on importance to the requirement by up to 10%. Substantial modifications are not allowed. If amending or adding questions they must be relevant and proportionate to the requirement under each Lot. No additional technical criteria can be introduced. Sub-criteria under the criteria above can be introduced but must be relevant to the requirement and criteria. As this is a Most Economically Advantageous Tender (MEAT) agreement, both technical and commercial evaluation criteria must be used in the Stage Two Invitation to Tender process.

Evaluation criteria that should be used is as follows:

DESCRIPTION	SECTION WEIGHTING
Pricing	60%
Quality - Contract Management	10%
Quality - Ordering, Delivery & Invoicing	10%
Quality - Corporate, Social Responsibility	5%
Quality - Project Specific	15%
Quality - Contract Documents	Pass/Fail

How do I run Stage 2 of DPS?

When running the Stage Two of DPS Institutions must ensure that ALL suppliers appointed [within a lot] are invited to submit a return regardless of their geographical coverage.

Suppliers that have not been awarded a place on the DPS agreement MUST NOT be invited to partake in this Stage Two – Invitation to Tender process. However, suppliers can be added throughout the lifetime of the TUCO contract, therefore, you can request that potential new suppliers complete the Supplier Selection Questionnaire via the TUCO office. If successful they will be added to the DPS list so that they can partake in Stage 2 activity.

Step 1 – Develop the Stage Two – Invitation to Tender of the DPS Tender Process

- 1) For each of the Lots (1 to 6), the following template documents have been created to assist you in the ITT stage:
 - a. Contract award document - Following the tender process, please complete and return to TUCO Category Manager to highlight to us that you have made an award under this agreement.
 - b. Scoring methodology – this spreadsheet should correspond with and include all the questions you wish to ask the suppliers as per your ITT template. Please issue this document to suppliers so that they can see the scores/weighting allocated to each question.
 - c. ITT Template – Please amend this document to suit your requirements adding/amending questions as required. Please ensure that all questions are added to the Scoring methodology spreadsheet above to ensure that suppliers are aware of the weighting of each question. Please issue to supplier.
 - d. KPIs & SLAs – These are provided as a guide. Please check and amend if required to ensure they reflect your requirements. Please issue to supplier.
 - e. Spreadsheets to list your requirements e.g. list of Vending equipment. Please amend to reflect your requirements. Please issue to supplier.
 - f. Pricing schedule – Amend as necessary to reflect your requirements. Please issue to supplier.
 - g. Service specification – please read this document and amend to reflect your requirements. Please issue to supplier.
 - h. Notes to tenderers - Instructions for suppliers on how to complete the tender documents and tender information. The red areas will require amendments.
 - i. Site visit agenda template – if you wish to carry out a site visit as part of the evaluation/ITT process, please complete the details on this form and issue to the suppliers.

j. Model Supply terms - Please issue to supplier.

k. Terms & Conditions Addendum - this document should be used to alter the above service Terms and Conditions document and if supplier Maintenance T's & C's will be used. Please issue to supplier.

l. DPS declaration - Supplier signature to their tender submission to declare bonafide submission. Please issue to supplier.

2) The documents must state the weightings to be applied to the evaluation and the evaluation methodology to be used. In line with the DPS agreement, the criteria, weightings and scoring must be used as per the templates. No additional technical criteria can be added however sub-criteria can be introduced but must be relevant to the requirements.

3) There are no limits for the duration of a contract

Step 2 – Issue Documents

Once finalised, the documents must be issued to all suppliers on the DPS agreement (lot specific) at the same time. It is essential that all suppliers are treated equally. The documents must be issued electronically and able to be completed and returned electronically.

There is no set timeframe for supplier returns however, there must be a 10-day minimum time frame unless an alternative timeframe is agreed with all parties in advance i.e. mutually agreed date.

If carrying out stage 2 ITT in Scotland; Under the public contracts Scotland regulations 2015, there is no provision for a mutually agreed date. All authorities must allow at least 10 days for the return of a tender.

Please Note:

› The Terms and Conditions of the DPS agreement have been defined and agreed at stage one and must not be amended. An Addendum can be used with the Contract Terms and Conditions for minor changes such as payment terms. Each awarded supplier may use their own Terms and Conditions for equipment lease/lease rental/equipment maintenance.

› Suppliers who are not on the DPS agreement must not under any circumstances be included in the stage two - Invitation to Tender process.

› Suppliers can only be selected for the Lot in question. Suppliers must not be selected from multiple Lots.

› Site visits should be carried out as early as possible. Presentations can be held however must not be scored. Clarifications to tender responses can be asked at presentations and scores amended accordingly.

Step 3 - Evaluate responses and select Supplier

Responses must be evaluated on the basis of Most Economically Advantageous Tender (MEAT) using the previously stated award criteria. Evaluate responses fairly taking into consideration that suppliers may wish for full feedback.

Step 4 -Award

Once the evaluation stage is complete, the contract can be awarded. All Suppliers should be notified of the outcome. There is no express requirement to observe a standstill period in respect of an award under a DPS, however it is best practice to hold a standstill for all awarded contracts. If the contract is above threshold, then a voluntary standstill can be held in order to remove the threat of ineffectiveness being applied by the courts if the award were successfully challenged. All awarded contracts must be reported to TUCO and added to Contracts Finder within 3 months following award.